



TOUR PARTICIPANT TERMS & CONDITIONS

Updated: May 1, 2026

Please read these Terms & Conditions carefully before booking a tour through The Nomadic Network (“TNN”, “we”, “us”, “our”) via thenomadicnetwork.com. By booking a tour, you (“participant”, “you”, “your”) acknowledge that you have read, understood, and agreed to these Terms.

By confirming a booking:

1. You confirm you are at least 21 years old or will be before the tour begins.
2. You confirm the information you provide is accurate and complete.
3. You accept all waivers, limitations of liability, and other terms outlined below.

If booking as part of a group, each participant is responsible for reviewing and agreeing to these Terms & Conditions. The group’s designated leader is responsible for ensuring all members of the group receive and acknowledge these Terms prior to booking. TNN is not responsible for any participant’s failure to review or agree to these Terms & Conditions.

TNN reserves the right to amend these Terms at any time. Changes will be posted to the website with a “last updated” date, and every effort will be made to email updated Terms & Conditions to registered tour participants.

1. TOUR LOGISTICS

Pricing

All tour prices are listed in U.S. dollars. TNN reserves the right to adjust prices due to market changes, currency fluctuations, or supplier updates prior to final payment.

Departure Minimums

Each tour requires a minimum number of participants to operate. Tours may not be confirmed until 60 days before departure, though we will make every effort to confirm tours by 90 days before departure.

Itinerary Changes

TNN reserves the right to amend itineraries due to weather, transportation changes, political unrest, natural disasters, or operational considerations. Changes to hotels, activities, or schedules made for quality, safety, or operational reasons are not considered material changes and are not grounds for refunds.

Supplier Changes

TNN coordinates with suppliers including hotels, local operators, transportation providers, and activity partners. Suppliers may alter or cancel services, substitute accommodations or transportation, or adjust schedules due to circumstances beyond TNN's control. TNN will liaise on your behalf but is not liable for supplier decisions.

Accessibility & Medical Considerations

Many TNN tours involve physical activity, uneven terrain, stairs, and destinations that may not meet U.S. accessibility standards. Participants are responsible for reviewing activity levels before booking.

Any mobility limitations, medical conditions, accessibility needs, or required accommodations must be disclosed to TNN prior to travel. While we will make reasonable efforts to accommodate requests, accommodations cannot be guaranteed. TNN reserves the right to determine whether a tour is an appropriate fit for a participant's health, safety, and ability to participate.

2. PAYMENTS & DEPOSITS

Payment plans may be offered and, if available, will be outlined on the specific tour booking page.

Bookings made within 90 days of the tour start date must be paid in full at the time of booking and are not eligible for payment plans or deposit options.

Deposits

- A 20% deposit is required to secure your spot.
- The deposit is immediately non-refundable.
- Payment of the deposit constitutes acceptance of these Terms & Conditions.

- If a payment plan, promotion, or coupon reduces your initial payment, your deposit is still considered 20% of the full tour price, not the reduced amount paid at booking.
- Deposits are non-transferable unless explicitly approved by TNN.

Payment Plans

At the time of booking, you may choose to pay for your tour in full or enroll in our standard payment plan.

- Participants who pay in full at booking are eligible for a \$100 account credit.
- This credit may be used in conjunction with one (1) advertised discount or promotional code if applied at the time of registration.
- If you select a payment plan, your payment schedule will be outlined at registration and must be followed to keep your booking active.
- If you need alternative payment arrangements, please contact us immediately after booking. While we are happy to work with participants when possible, once a payment plan has been established, it must be adhered to and cannot be modified later.

Payment Terms

All remaining payments must be completed no later than 90 days prior to the tour start date.

Failure to make payments on time may result in cancellation of your booking, forfeiture of your deposit, and application of the cancellation terms and penalties outlined below.

3. CANCELLATIONS & REFUNDS

Refund eligibility is based on the tour start date, not the booking date.

Deposit

The 20% deposit required to secure your spot is non-refundable.

With that said, we understand that plans can change. If you cancel more than 91 days before your tour start date, your deposit may be transferred to another TNN tour, subject to the following conditions:

- The new tour must depart within 12 months of your cancellation date.
- The new booking must be confirmed within 90 days of cancellation.
- Deposit transfers are limited to one transfer per original booking.
- If the new tour price exceeds the original tour price, you are responsible for the difference.

- If the new tour price is lower, the remaining balance will be forfeited unless otherwise approved by TNN.

Failure to rebook within 90 days will result in forfeiture of the deposit.

Refunds on Additional Payments

Payments made beyond the deposit are refundable as follows:

More Than 91 Days Before Tour Start Date

Payments are 100% refundable, minus:

- Credit card processing fees
- Any unrecoverable supplier expenses, including but not limited to internal flights, permits, prepaid accommodations, or supplier deposits
- Non-refundable deposit

90 Days or Less Before Tour Start Date

All payments are non-refundable, as TNN has already incurred substantial unrecoverable expenses and financial commitments in preparation for your tour.

Any resulting financial loss should be addressed through your required travel insurance policy.

Unrecoverable Expenses

If TNN has already incurred non-refundable costs on your behalf, including but not limited to internal flights, permits, prepaid accommodations, or supplier deposits, those amounts will be deducted from any eligible refund or credit.

If such expenses exceed the amount you have paid, you agree to pay the remaining balance owed.

Refund Processing

Approved refunds will be issued to the original form of payment. Please allow up to 14 business days for processing.

Credits & Rebooking

At TNN's discretion, eligible refunds may be issued as future tour credit instead of a monetary refund.

- Credits must be applied to another tour departing within 12 months of your cancellation date.
- The new booking must be confirmed within 90 days of cancellation.
- A \$100 rebooking fee applies when using a credit.

- Failure to rebook within 90 days will result in forfeiture of the deposit.
- Credits are non-transferable unless otherwise approved by TNN.

Force Majeure / Unforeseen Circumstances

TNN reserves the right to cancel, postpone, modify, or substitute any aspect of a tour due to circumstances beyond our control, including but not limited to:

- Natural disasters
- Severe weather
- Pandemics
- Political unrest
- Terrorism
- Government restrictions
- Transportation disruptions
- Supplier issues
- Labor strikes
- Civil unrest
- Insufficient participant enrollment

In the event TNN cancels a tour due to low enrollment or operational reasons, participants may receive either:

- A refund of recoverable amounts paid to TNN, or
- A credit toward a future tour, at TNN's discretion

TNN is not responsible for losses resulting from the acts, omissions, financial failure, bankruptcy, or insolvency of third-party suppliers, including airlines, hotels, transportation providers, or local operators.

TNN is not responsible for additional expenses incurred by participants outside of payments made directly to TNN, including but not limited to airfare, visas, travel arrangements, vaccinations, or other non-refundable travel costs.

Travel insurance is mandatory and should include coverage for trip cancellation, interruption, force majeure events, medical emergencies, and supplier default where available.

During Tour / No-Show

No refunds or credits will be issued for:

- Missed services
- Voluntary early departure
- Failure to join the tour
- Removal from a tour due to participant conduct

4. TRAVEL INSURANCE

For your safety and protection, travel insurance is mandatory for all participants. Proof of coverage must be provided no later than 90 days prior to the tour start date. Failure to provide proof of insurance may result in cancellation of your booking without refund.

Participants are responsible for obtaining coverage that meets their individual needs, including coverage for:

- Medical emergencies and evacuation
- Trip cancellation or interruption
- Lost, stolen, or delayed baggage
- Force majeure or other unforeseen events

We strongly recommend considering “Cancel For Any Reason” (CFAR) coverage for additional flexibility. Please note that CFAR policies are often time-sensitive and may need to be purchased shortly after booking.

TNN does not provide insurance advice and is not responsible for coverage decisions, policy limitations, claim outcomes, or denied claims.

5. PARTICIPANT RESPONSIBILITIES

Documentation

Passports, visas, documentation of immunizations, and other required documents are the responsibility of each participant.

Passports must be valid for at least 6 months after your return date.

Air Travel

International and domestic flights are the participant’s responsibility unless otherwise included in the itinerary.

Airline tickets are subject to carriers’ terms and conditions.

Accommodations

Room types may vary, and solo room upgrades may incur additional fees.

Hotel standards differ internationally, and TNN is not responsible for discrepancies from U.S. expectations.

Sightseeing & Activities

Timely participation is required. Missed experiences are non-refundable.

TNN reserves the right to adjust schedules for operational, safety, or weather-related reasons.

COVID & Health

Vaccinations are strongly encouraged. Participants are responsible for understanding destination-specific requirements.

TNN will follow local regulations but is not responsible for personal health-related outcomes.

6. CONDUCT & SAFETY

Participants are expected to act respectfully toward others and local communities.

TNN reserves the right to remove any participant for behavior that is disruptive, harassing, unsafe, or endangers the participant or others, including impairment from drugs or alcohol. No refund or credit will be issued in such cases.

Participants accept personal responsibility for safety, including adherence to local laws and customs.

7. PRIVACY POLICY

By booking with TNN, you consent to the collection, use, and sharing of your personal information as necessary to operate your tour, process payments, coordinate with suppliers, and communicate with you regarding your booking.

TNN may share relevant participant information with third-party providers, including hotels, transportation companies, local operators, payment processors, and insurance or emergency service providers where necessary.

Use of our website and services is also governed by our Privacy Policy, available on our website.

8. LEGAL

Waiver of Liability

To the maximum extent permitted by law, TNN, its owners, employees, agents, and representatives are not liable for personal injury, illness, death, property damage, delay, or other loss incurred before, during, or after travel arranged through TNN, including losses arising from the acts or omissions of third-party suppliers, other participants, or circumstances beyond TNN's reasonable control.

Nothing in these Terms limits or excludes TNN's liability for gross negligence, willful misconduct, fraud, or any other liability that cannot be limited or excluded under applicable law. If any portion of this waiver is found unenforceable, the remaining portions shall continue in full force and effect.

Disclaimer

TNN arranges and coordinates travel services but does not operate hotels, transportation providers, or airlines.

Liability is limited to arranging services; suppliers' terms govern actual service delivery.

Indemnification

Participants agree to indemnify TNN from claims, losses, or damages resulting from breach of this agreement or participant actions.

Governing Law / Dispute Resolution

These Terms & Conditions are governed by the laws of the State of Oregon, without regard to conflict of law principles.

Any dispute, claim, or controversy arising out of or relating to these Terms, your booking, or participation in a TNN tour shall first be attempted to be resolved informally. If unresolved, the dispute shall be resolved exclusively through binding arbitration in the State of Oregon, rather than in court, except that either party may bring an individual claim in small claims court if eligible.

Participants waive any right to a jury trial or to participate in a class action, collective action, or representative proceeding. All claims must be brought individually.

Entire Agreement

These Terms constitute the entire agreement with TNN and supersede prior communications.

If any provision is found unenforceable, the remaining provisions shall remain valid and enforceable.

9. ACKNOWLEDGEMENT & ACCEPTANCE

By signing below, I acknowledge that I have read, understood, and agree to these Tour Participant Terms & Conditions, including all payment terms, cancellation policies, waivers, limitations of liability, and participant responsibilities outlined herein.

I understand that travel involves inherent risks and voluntarily assume responsibility for my participation in this tour.

Participant Signature: _____ Date: _____

10. CONTACT

The Nomadic Network

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Wilsonville, OR 97070

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